



STRAWBERRY HILL House & Garden

Strawberry Hill, 268 Waldegrave Road, Twickenham, TW1 4ST
Tel: 00 44 (0) 20 8744 1241
strawberryhillhouse.org.uk

Visitor Safety Information

Safety Measures in place

We want to reassure you that keeping our visitors, volunteers and staff safe is our utmost priority so, for those of you who can safely visit, you'll notice we have introduced a host of measures to ensure the safety and well-being of all our guests visiting the House.

Timed Tickets

In line with Government advice, **booking is essential**, with revised time slots to help us stagger numbers entering the House and ensure that social distancing can be maintained.

Everyone, including Members and those eligible for free admission, **must book in advance**. You will need to choose a half hour time slot for your arrival and visitors will be admitted into the house in groups of no more than 6.

Travelling to the House

Please visit our [Web Page](#) for travel options and access arrangements.

On arrival

Please follow the signs on arrival to the 'Little Parlour' entrance, we have installed floor markings to encourage visitors to keep a safe distance.

Please have your ticket with you – either printed or on your phone. If you are buying tickets for others, please ensure they know the name their ticket is under. We have introduced a one-way route through the House and you will receive a map on entering. We ask that everyone respects the physical distancing measures we have put in place.

Enhanced Hygiene

Hand sanitiser stations have been installed throughout the House and staff will be regularly cleaning and disinfecting door handles, taps, lift buttons and surfaces.

Limited Toilet Facilities will be available in the House, which will be checked and cleaned regularly.

In the Shop, items that have been handled should be left on a clearly marked trolley, to be safely quarantined. However, we would be grateful if visitors could avoid touching items unnecessarily. All payments will be by card only.



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Face Coverings

You are encouraged to wear Face Coverings for your safety and the safety of others whilst in the House.

Cloakroom

Unfortunately, we have had to close the cloakroom so please avoid bringing large bags with you.

Buggy Park

If you have a buggy which you need to park, you will find a new buggy park as you enter the gate to the House.

If you are feeling unwell or if you or anyone you live with has symptoms associated with COVID19 then please delay your visit.